



5333 Hollister Ave., Suite 165
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Provider Spotlight

Our colleagues at ENT Associates of Santa Barbara are excited to announce the addition of their newest physician assistant, Lexi Yabsley, who will work alongside Dr. McCaffery and Jaime. Welcome, Lexi—we look forward to working with you!



This summer, Karlee Shuldborg, Au.D., traveled to Africa with Deaf Defy, a Deaf-led team of language specialists, audiologists and interpreters who work tirelessly to improve health outcomes of Deaf children. Using a humanitarian aid mission model, Deaf Defy travels to refugee camps and areas of conflict, bringing audio-logical care, hearing aids and, most importantly, sign language acquisition counseling to Deaf children in need. Welcome back, Karlee! We are grateful for your ongoing service to others.

If you are interested in learning more about Deaf Defy and the work they do, please visit deafdefy.org.



August 2025 Newsletter
hearingsb.com

Meet Our Students



Lauren Hawkes



Mandy Pimentel

If you've been into the clinic lately, you've likely noticed a few new faces. In June, we welcomed two new externs: Lauren Hawkes and Mandy Pimentel.

Lauren is earning her doctorate in audiology from A.T. Still University and completed her bachelor's in communication sciences and disorders at Western Washington University. What Lauren loves most about audiology is its perfect balance between medical-based science and meaningful human connection.

Mandy is studying for her doctorate in audiology from San Jose State University. Mandy's passion for audiology stems from her strong desire to serve others and improve their quality of life. In 2022, she received her bachelor's in communication sciences and disorders with a minor in deaf education from San Jose State University.

Both Lauren and Mandy are members of the American Academy of Audiology. Be sure to say hello if you have an appointment with them or see them in the clinic!

Clinic News

All of us here at Hearing Services of Santa Barbara hope you and your loved ones are enjoying all that summer has to offer! It has been a busy year, to say the least, but we are thrilled to see each of you when you come in for your hearing health care services.

In June, our team headed south to the Big Easy for an audiology conference. We are so fortunate to attend conferences like this one, where our providers and patient care staff can learn about industry best practices, technology updates and ways we can better serve you!



SAME-WEEK APPOINTMENTS Now Available in Solvang!

If you are not already aware, we are excited to announce that effective August 1, our Solvang location has added Wednesdays to its hours of operation! You can now schedule with us in Solvang, Tuesdays through Thursdays, 9 a.m.–4:30 p.m. This is a great opportunity if you need a last-minute appointment as we have same-week appointments available at this clinic.

Look inside for more clinic updates and to learn about our month-long September hearing aid event!

JOIN US IN WELCOMING



Christina Back From Maternity Leave!



Christina, our Audiology Aide, recently welcomed her new baby!

After time off to rest and bond, we are thrilled to have Christina back in the office, as she is so good at what she does. Be sure to say hello when you see her!

A SPECIAL LOOK AT *Patient Appreciation Week!*

Thank you to everyone who helped us celebrate our recent Patient Appreciation Week, June 23–27. Patient care is central to what we do, so we strongly value and celebrate the relationships we have built and nurtured with you. We were excited to offer Girl Scout cookies as thank-you gifts!

If you were unable to join us, don't fret! We look forward to hosting another Patient Appreciation Week in the future.



VIKING SCRAMBLE GOLF TOURNAMENT

Earlier this summer, Amber, Kelley, Lauren and Mandy represented Hearing Services of Santa Barbara at the Alisal Ranch golf course in Solvang. While golfing or at our sponsor tent, our team had the opportunity to meet with folks in the community and talk about the hearing health services we provide. As a locally-owned practice, we are so fortunate to meet others at community events and share the services we offer!

Hearing Services is proud to support Viking Charities Inc., the golf tournament's donation recipient, and its mission to help people in Santa Barbara County with medical costs they cannot afford. Examples of costs include hospital or doctor bills and medical equipment or devices not paid for by insurance.

If you'd like to learn more about this local nonprofit, visit their website at www.vikingsofsolvang.org.



JOIN US for Donuts and Demos

Wondering how you can get more out of your hearing aid experience? Is your current technology not functioning as well as it used to?

As a thank you to our wonderful patients, we'd like to invite you to our Santa Barbara and Solvang clinics for donuts, coffee and hearing aid demos. Meet with manufacturer representatives to learn about the latest hearing technology and how to get the most out of your hearing aids.

Date: September 23 in Solvang and September 24 in Santa Barbara

To RSVP for the event or schedule an appointment, call us at (805) 967-4200. We look forward to celebrating you and your commitment to better hearing!

Can't Make It to Donuts and Demos?
We are holding a month-long September hearing aid event!

You're welcome to schedule an appointment in one of our offices for a complimentary hearing aid demonstration during the month of September. Whether you're curious about new features or want to experience the latest technology in action, we'd be happy to walk you through it.

Hearing Services of Santa Barbara Concierge Treatment Plan

As a reminder, whether you've recently been tested for hearing loss or are looking to upgrade to newer hearing technology, we offer hearing aid purchasers our comprehensive, concierge treatment plan. This plan includes:

- Follow-up visits for adjustments and fine-tuning
- Clean-and-checks to ensure your devices are performing their best
- Bluetooth® connectivity assistance
- Free batteries
- In-office repairs and loaners if your devices need servicing off-site
- *And much more!*

We accept all major insurances and have interest-free payment plan options.
Want to learn more? Call us at (805) 967-4200.